



Telford & Wrekin Safeguarding Safeguarding Partnership Hoarding and Clutter Image Rating Assessment

This assessment should be completed using the information you have gained using the Telford & Wrekin Safeguarding Partnership Hoarding Assessment - Practitioners Guidance Notes. Please complete as much of the form as possible.

You are advised to complete the assessment away from the persons property and in conjunction with the Telford & Wrekin Safeguarding Partnership Hoarding Policy. The text boxes will expand to allow further text.

Date of Home Assessment:			
Client Reference Number (if applicable):			
Customer Name:			
Customer Date of Birth:			
Address:			
Customer Contact Details:			
Type of Dwelling:			
Freeholder Y/N:		Tenant – Name & Address of Landlord:	
Consent to share information with Social Care, NHS and other partners?			
<input type="checkbox"/> Obtained <input type="checkbox"/> Not Obtained			

Reason if consent not obtained:

Any concerns about Capacity?
 Yes No

Details:

Household Members:	Name	Relationship	DOB

Pets: (indicate what pets and any concerns)

Agencies Currently Involved:
(Please provide contact details)

Non-Agency Support Currently in Place:

What are the users views?

What works well for the person? Are there any known risks to self or others?

Are there any neighbours/members of the community who could be at risk?

Is there any known background information – previous history of hoarding?

Practitioner Observations
Please indicate all present at the property

Structural Damage to Property		Insect or Rodent Infestation		Large Number of Animals		Clutter Outside	
Rotten Food		Animal Waste in House		Concerns Over the Cleanliness of the Property		Visible Human Faeces	
Concern of Self- Neglect		Concerned for Children at the Property		Concerned for Other Adults at the Property		Odours	

Clutter Image Rating Tool					
Using the Clutter Image Rating Tool attached, please score the each of the rooms below					
Bedroom 1		Bedroom 4		Separate Toilet	
Bedroom 2		Kitchen		Lounge	
Bedroom 3		Bathroom		Dining Room	
Provide a Description of the Hoarding Problem: (presence of human or animal waste, rodents or insects, rotting food, are utilities operational, structural damage, problems with blocked exits, are there combustibles, is there a fire risk? etc.)					
What level is your case graded, based on the information provided above?					
Level 1- Green		Level 2 - Orange		Level 3 - RED	
Name of the Practitioner Undertaking Assessment:					
Name of Organisation:					
Contact Details:					
Next Action to be Taken:					
List Agencies Referred to with Dates & Contact Names:					

Once you have completed this form, if the person has been assessed as being at level 3-5, please send a copy of the form to familyconnect@telford.gov.uk via secure email.

Clutter Image Rating Tool

1. Clutter Image Rating Scale - Bedroom

Please select the photo that most accurately reflects the amount of clutter in the room



1

2

3



4

5

6



7

8

9

Please select the number that most accurately reflects the amount of clutter in the room.

2. Clutter Image Rating Scale - Lounge

Please select the photo that most accurately reflects the amount of clutter in the room



1



2



3



4



5



6



7



8



9

Please select the number that most accurately reflects the amount of clutter in the room.

3. Clutter Image Rating Scale – Kitchen

Please select the photo that most accurately reflects the amount of clutter in the room



1	2	3
---	---	---



4	5	6
---	---	---



7	8	9
---	---	---

Please select the number that most accurately reflects the amount of clutter in the room.

Telford & Wrekin Safeguarding Partnership would like to thank the London Borough of Merton for allowing the reproduction of their Clutter Image Rating Tool.